

COVID-19 CRISIS SPECIAL INSTRUCTIONS

Pyramid Lines Bill of Lading

Dear Customer,

With COVID-19 spreading worldwide and lockdown measures taken by applicable countries, CEVA and/or its affiliates acting as agents for and on behalf of Pyramid Lines will continue to support your logistics requests and apply import/export procedures to/from all impacted countries worldwide remotely if needed.

To expedite release of cargo at destination, despite potential delays, we highly recommend and offer the following options for your Bill of Lading documentation requirements.

- Sea Waybill
- Telex Release
- Printing OBL at destination
- CEVA and/or its Affiliates to keep originals with COVID-19 email LOI approvals
- Remote printing of Bill of Lading (BL) – print your Original BL by yourself – we will send to you by email

In the event that the options above are NOT possible for your specific shipment (i.e. Letter of Credit Shipments), please contact us separately through the usual channels to ensure a smooth and safe service.

Thanking you in advance for your kind understanding and please know that we will always be at your service for any assistance if required.

CEVA Logistics is continuously monitoring the situation and will provide further information as soon as it is available.

NVOCC Services are provided by CEVA as agents for and on behalf of Pyramid Lines Limited trading as Pyramid Lines.

CEVA Logistics

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